List of Indicators (Security Sector)

Strategic Objective	Indicator	Theme	Base–Line	Target	Source
Providing safety and security for the citizens and homeland	1– Feeling of Safety and Security	– While walking during the day – While using public transportation during the day – While walking alone at night – While using public transportation during at night	%91 %89 %73 %70	%95 %95 %90 %90	Central Bureau of Statistics
	1– Crime rate in Palestine for every 100,000 of the population (reports from the security services)	Deliberate murder crimes/attempted murder Assault/moral crimes Destruction of property Kidnap crimes or attempted crimes Theft crimes Home break–ins/robbery Number of individuals sentenced for drug–trafficking Fraud / forgery crimes Embezzlement crimes Illegal communication with the Occupation			Central Bureau of Statistics

	1– Which of the following incidents were you or any of your family members a victim of during the past 12 months?	Crimes			Central Bureau of Statistics
		Money laundering crimes	%14	%5	
		Family fights	%14	%0 Free of occupation	
		– Assault by neighbors	%10	%0	
		– Assault by occupation forces and settlers	%8	%4	
		– Threat by the occupation	%6	Less than 1%	
		– Abuse by mature peers	%5	Less than 1%	
		– Assault by a member of security establishment	%5	Less than 1% %2	
		– Spoiled food or medication	%4	%1	
		– Threat by citizens (neighbors, work colleagues or study colleagues)	%4	%1	
		–Theft of personal belongings outside the home	%3	Less than 1%	
		– Home robbery	%2	Less than 1%	
		– Forgery	%2	Less than 1%	
		– Fire	%1	Less than 1%	

		– Car theft	%1	Less than 1%	
		– Sexual abuse			
		– Drug–related assault			
	1– Evaluation by citizens of the performance of the security services in the following areas:	Citizens' security in the street Robberies Destruction of properties Violence against women Drug–related crimes Acts against honor and public morals Corruption			
	1– Israeli assaults	Dead Wounded Raid into population centers Shooting Arrest Physical harm			Records

	1– Internal stability indicator	Number of those detained for belonging to an armed militia			Records
		Number of incidents of disturbance to public order			
	1– Number of dead and injured resulting from a lack of safety and prevention procedures (civil defense records)	Number of arms–related cases			
		Number of dead and injured resulting from unnatural causes (fires, gas leaks, elevators, building collapse, etc)			Records
		Number of dead and injured resulting from natural causes (earthquakes, floods, slides)			
		Number of injuries due to traffic accidents			
Development of a well–governed and professional security establishment	1– What is the level of your confidence in the following security services (degree of positive citizen views towards security services)	– Police	%73	%85	Central Bureau of Statistics
		– Civil defense	%83	%90	
		– National Security	%69	%80	
		– Preventive Security	%58	%80	
		– General Intelligence	%57	%80	
		– Presidential Guard	%57	%80	
	2. Resorting to police: in case of encountering a problem/dispute, do you seek:	– Police			Central Bureau of Statistics
		– Other parties (peacemakers, friends, neighbors, family elders, other)			

					)Records(
	3. Percentage of complaints solved				) Records(
	4– Number of financial and administrative violations recorded				)Records(
	5– Number of administrative resolutions issued by the security establishment and annulled by a judicial sentence				
	2– How worried are you about being mistreated or exploited by:	Palestinian security services Israeli occupation forces	%64 %63 %42 %36 %33 %33	%90 %90 %70 %70 %70 %70	Central Bureau of Statistics
	3– How much do you know about the work of the security forces	– Police – Civil defense – National Security – Preventive Security – General Intelligence – Presidential Guard			Central Bureau of Statistics
Integration between	Percentage of enforced				)Records(

the justice and security sectors	judicial sentences Percentage of citizens who evaluate the official Palestinian performance in the enforcement of law on all without discrimination as positive		%42	%60	Central Bureau of Statistics

Provision of services efficiently and competently	1– Average response time to emergency calls	Civil defense Police	17 minutes	10 minutes	)Records(
	2– Citizen satisfaction for services offered by Ministry of Interior	– Most significant problem in services provided by the Ministry of Interior 1– Financial cost 2– Long time 3– Unclear procedures 4– Employee manner of dealing and contacting the public 5– Belief in the presence of an intermediary 6– Other (mention) – Are you satisfied about the services of the Ministry of Interior (Strongly agree, Agree, etc)			Central Bureau of Statistics
	3– Degree of satisfaction about the services provided by the security establishment		%73	%88	